



UTILITY IMPLEMENTATION

Stormwater Utility Funding

UTILITY SETUP CHECKLIST - DECISIONS

- Purpose and objective of the utility
- Funding needs
- Rate structure
- Billing procedures
- Appeals procedures
- Credit policies
- Utility management and staff responsibilities
- Utility oversight
- Fund accounting
- Public education and outreach plan

UTILITY SETUP CHECKLIST — THINGS TO DO

- Prepare customer database and calculate billing units
- Financial analysis and forecasts
- Conduct public education and outreach
- Prepare and adopt ordinance
- Adopt rates by resolution
- Input customer and rate information in utility billing software / create new customer accounts
- Develop procedures and forms for collecting information to update customer database
- Prepare detailed credit policy and credit application forms

RESOURCES

Florida Model Stormwater Utility Ordinance:

https://www.law.ufl.edu/_pdf/academics/centers-clinics/clinics/conservation/resources/model_waterfront.pdf

Iowa Model Stormwater Utility Ordinance

http://www.iowastormwater.org/documents/resources/swutilord_model_C448AB760D819.pdf

Western Kentucky University Stormwater Utility Survey 2016

<https://www.wku.edu/seas/documents/swsurvey-2016.pdf>

CMAP: Value of Stormwater Utilities for Local Governments in the Chicago Region

http://www.cmap.illinois.gov/documents/10180/16791/stormwater_utilities_for_local_govts.pdf/866a64a4-ef11-47ce-b4ec-2293686d4a70

Madison, WI Stormwater Credit Policy Manual

<http://www.cityofmadison.com/engineering/documents/SWUCreditPolicy2011.pdf>