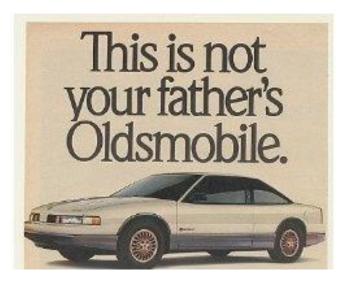
This is not your Father's... National Flood Insurance Program





NFIP Compliance and the Community Assistance Program

"Don't Panic"
Is a reference in the book
"Hitchhiker's Guide to the Galaxy"

Mark Hoskins, PE, CFM
March 2018

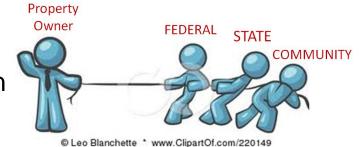


NFIP Stuff... Who helps Communities?

1) Regulations-Insurance-Maps



2) Federal-State-Local Coordination



3) Flood- Safe Structures



4) 2017 Community Meeting Summaries





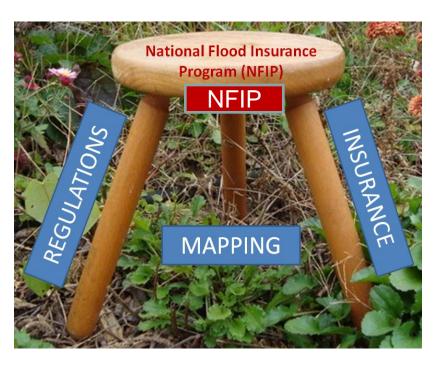




Regulations Insurance Mapping

Over 22,000 participating communities

- 3 Basic parts to the NFIP
 - Regulations
 - Insurance
 - Mapping



Regulations Insurance Mapping

Regulations

- Communities <u>must adopt</u> and enforce ordinances that meet NFIP criteria
- Regulations are designed to protect new buildings from mapped flood levels
- Over time, existing buildings should be replaced with safer post-FIRM buildings, reducing future damages
- Biggert Waters 2012 will phase out Pre-FIRM rates
- Homeowners Flood Insurance Affordability Act (HFIAA)
 - Slows somewhat higher insurance rates



Regulations Insurance Mapping

Insurance

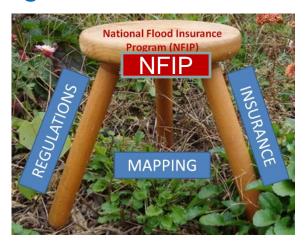
- Mandatory Purchase (buying, repairing, constructing)
- Coverage limits (30 day waiting, basement limits)
- Pre vs. Post FIRM rates (Phased out by legislation)
- Preferred Rate Policies (2-feet above BFE)
- Submit to Rate (Floor 2-feet below BFE)
- Flood proofing (ONLY commercial buildings)



Regulations Insurance Mapping

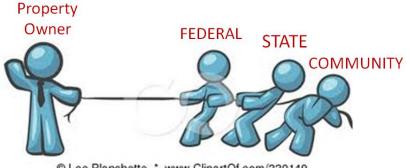
Mapping

- Rural or urban community Urban maps have detail.
- Flood Insurance Rate Map (FIRM)
- Pre-FIRM Buildings
 - * Built before 1st adopted FIRM
 - * Premium = Lower rates for existing, 1970s idea
- Post-FIRM Buildings
 - * Built after 1st adopted FIRM
 - * Premium = (BFE-Low Floor)



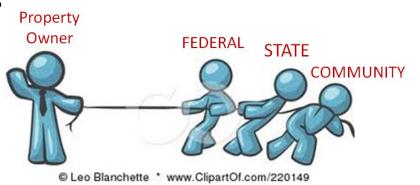
Federal- State- Local Coordination

- Community Roles for participation
 - Issuing or denying floodplain building permits
 - Inspecting all development to ensure compliance with the local ordinance
 - Maintaining records of floodplain development
 - Assisting in the preparation and revision of floodplain maps
 - Helping residents outreach information on flood hazards, floodplain map data, flood insurance, and proper construction measures



Federal- State- Local Coordination

- State Roles = NFIP Coordinator = FP Policeman
 - Check legal authority necessary to adopt and enforce floodplain management regulations
 - Establish minimum state requirements consistent with the NFIP
 - Provide technical assistance Community Assistance Program (CAP)
 CAP funds: 75% FEMA / 25% State
 - Review community ordinances
 - Teach NFIP to communities



Federal- State- Local Coordination

Federal Government = Mitigation Directorate

- FEMA administers the NFIP through its 10 Regional Offices
 - Called the Mitigation Directorate and Federal Insurance Administration
 - Regulates using 44CFR and responds to congressional legislation
 - Responds to disasters, "deploys" staff, not so easy at times
 - Community Outreach, CAP program, education
 - Resolving floodplain violations is always challenging



Insurance Premium Increases Hard to explain to the Public

FEMA's "Plain English Letter"

Mass USPS mailing to Pre-FIRM properties to notify them of Options:

- Have 25% increase per year (from HFIAA legislation)
- Consider getting survey (EC) to see if your home is "high and dry".



Dear Mr./Ms. Metz,

Thank you for being a valued policyholder of the National Flood insurance Program. This letter discusses your flood risk and some important changes and options for your flood insurance policy.

Your building is at high risk for flooding. According to a recent report your insurer sent to FEMA, your building was built before the community's first Flood insurance Rate Map (FIRM) was issued—meaning it is pre-FIRM—and it is located in a high-risk flood area on the current flood map. The cost of flood insurance for pre-FIRM buildings in high-risk flood areas has been based on discounted rates that do not reflect the actual flood risk. Federal law now requires flood insurance rates for buildings receiving this discount to increase 25 percent each year until they reflect the building's true risk of flood damage. However, there are options to consider.

These large yearly rate increases will not stop without an Elevation Certificate (EC). An EC is based on your building's specific features and provides elevation detail not available on flood maps. The EC works with the flood map for your property to help determine the actual risk of flood damage. Your insurer cannot determine how much you should pay for flood insurance until you get an EC. When you decide to get an EC, if you don't already have one, your insurer will either charge you an amount that accurately reflects your property's current flood risk (keep in mind, your rate will change from year to year because of adjustments like inflation), or allow you to continue getting the discounted rate, whichever amount is less. There will come a time when the discounted rate will be higher (because of the 25 percent increases) than what you would pay using an EC. Getting an EC now or in the next few years is likely to prevent most policyholders from overpaying for their flood insurance. To obtain an EC, you will likely need to hire a licensed engineer, architect, or land surveyor.

Keep your flood policy in force. If you ever allow your flood insurance policy to lapse for either more than 90 days, or twice for any number of days, you may be required to provide an EC, and you may no longer be eligible for the discounted rate you have been receiving.

See the back of this letter for information about your insurance options. Read more about LETTER E and when having an EC could be financially beneficial, on the web page www.FEMA.gov/cost-of-flood. Speak with your insurance agent or company if you have questions about what this letter means.

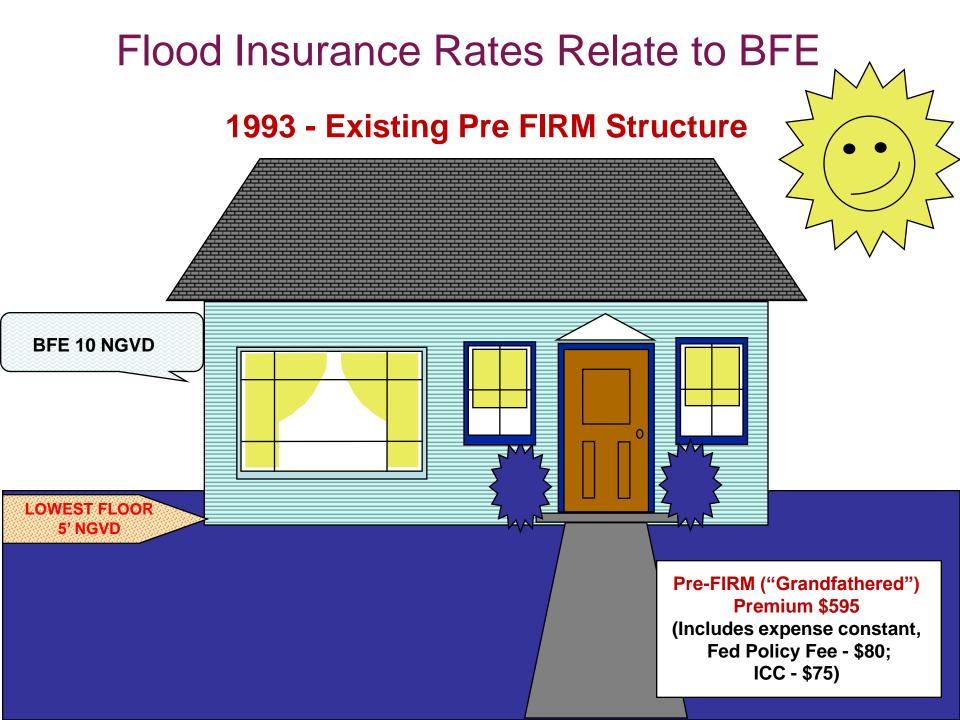
Our goal is to provide information to help you make the best decision about your policy.

Sincerely,

Roy E. Wright

Deputy Associate Administrator for Insurance and Mitigation www.fema.gov





Flood Insurance Rates Relate to BFE 1994 FLOOD THE STRUCTURE IS **SUBSTANTIALLY DAMAGED BFE 10 NGVD** 0 0 0 (0)LOWEST FLOOR 0 5' NGVD 0 0 Damage = \$75,000**(Market Value = \$100,000**



Post-FIRM Options: (Relate FF to BFE)

FF 5' below= \$3415 FF 2' above= \$ 226 FF equals = \$ 376 FF 2' below= \$1240

LOWEST FLOOR
12' NGVD

BFE 10 NGVD



Post FIRM Re-Rating
Actuarial Premium=
\$226

(Includes expense constant, Fed Policy Fee - \$80: ICC - \$6)

Federal- State- Local Coordination

Bad things that happen if your community has a "VIOLATION" NFIP Sanctions

- No flood insurance through the NFIP
- If the community withdraws or is suspended, existing flood insurance policies will not be renewed
- No Federal grants or loans for development in Special Flood Hazard Areas (SFHAs) administered by Federal agencies
- No Federal disaster assistance to repair buildings located in SFHAs
- No Federal mortgage insurance or loan guarantees in SFHAs. Includes policies written by FHA, Property



FEMA's outreach to NFIP Communities

Community Assistance Program (CAP)

a) Community Assistance Contact (CAC)

Phone call

b) Community Assistance Visit (CAV)

Meeting with community staff



Community Assistance Visit (CAV) Basics

Preparation for CAV Meeting

Targeting every 5 years
Prepare Summary Documents

Search for historic floodplain changes

Download insurance claims

Drive your floodplain looking for violations

Want a Supportive...face-to-face meeting

Latest Ordinance Provisions

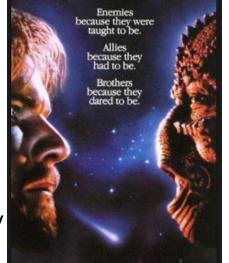
Insurance coverage

Recent storm damages

Damage Claims sorted by street address

Answer Questions on NFIP







Community Assistance Visit (CAV) Booklets

Village of Sauk Village Community Assistance Contact (CAC)

CAC Report Tab Sections

This r Progr regul: Maps	2)	CAC Summary Sheet NFHL Close-up Maps Generally showing structures in the floodplain FEMA Community Information System (CIS) Summaries a. Past Contacts, Insurance Summaries FEMA Flood Insurance Claims	rance to ate					
Addit Flood deter specit	5)	Sample LOMA						
	6)	NFHL Website Overview: Locate floodplain by address						
	7)	Substantial Damage Software (SDE) Brochure -software and background						
	8)	CRS= Flood Insurance Premium Discounts	1					
	-	a. Hoffman Estates Sample CRS Application						
Subst_			_ne					
structure. These food damages must be added together and if they are 50% or more than the market value of the structure, then that structure needs to be better flood protected. This generally means elevating it above the flood elevation. SDE free software is available to help define these damages. This								

effort to protect substantially damaged structures, is a requirement of the NFIP.

CAV Summary

Floodplain Ordinance

Past CAV Meetings

Floodplain Development Looked for violations

Repetitive Loss Structures
Use Claims data

Floodplain Updates

Latest map dates

Present Insurance Coverage
Total coverage
Policies
Ave Insurance premium

Apply for CRS if not in program

Floodplain Ordinance

The City's Floodplain Ordinance is dated April 5, 2016 the same as the McHenry County Ordinance. The City's stormwater ordinance is within the municipal code as: ARTIC MANAGEMENT Sec. 17-25. Storm Water Management. (MC-04-860.A; MC-08-967) (Mr. Have there been any other updates or anticipated updates to your Stormwater Ordinance).

CAV Administration

The last CAC was held on 9/28/2016 by Brian Eber. The City of McHenry is NFIP compl

Floodplain Development

After looking through historical aerials, there appeared to be no recently developed flo 1) Pool construction along North Drive near Boone Creek

Do you have any permits in the floodplain that you could share with me?

Do you know of any significant future development within your floodplain zones?

Repetitive Loss

There was one potential significant loss property in McHenry. See the claims spreadsh (\$54K, June 2013)

Do you have any other substantial damage structures in McHenry?

Flood Map Updates

Your FEMA FIRM panels have the date of November 1, 2001, nearly 17 years old. Any floodplain accuracy issues?

Insurance Coverage

McHenry has \$7,819,300 worth of flood insurance coverage.

There are 45 policies in effect, with \$428,589 worth of claims paid.

The average yearly flood insurance premium is \$1053 per year **Pre-FIRM structures (3**). The average yearly flood insurance premium is \$449 per year **Post-FIRM structures (8**).

Notification of homeowners in the 500-year floodplain

The IDNR is working on a flyer to provide to properties close to the 100-year floodplair. The idea is to alert residents of the potential of flood damage. Flood insurance can be reduced rate, from \$150-\$400 per year.

Apply for the Community Rating System (CRS) Program

Please apply to CRS, as this will reduce your resident's flood insurance premiums.

Contact... Lou Ann Patellaro, CFM ISO / CRS Specialist Cell – (954) 651-5021 Office/F

See the last tab for an example number of points available for Hoffman Estates. Containformation (Ipatellaro@iso.com) on how to apply for the CRS program.

CAV Sample Floodplain Violations

DRIVE the community's floodplain looking for: Violations

(Non-compliant construction or storage)



Substantial construction to homes inside the floodway/floodplain limits

If \$ construction > 50% market value Must elevate, relocate, demolish for residential buildings





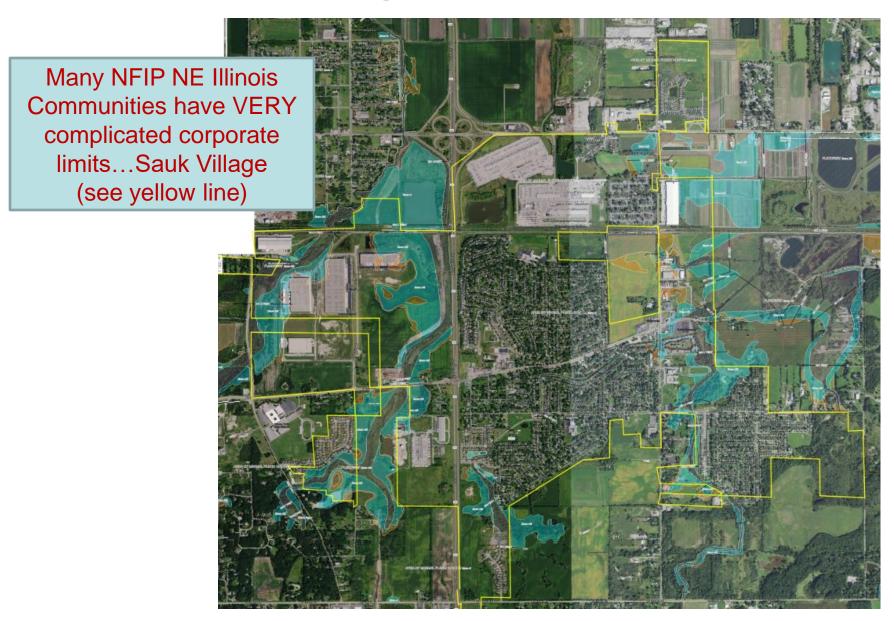
Storing equipment and rock within the floodway limits Inappropriate use in floodway

CAV Sample Floodplain Map Errors



The above FEMA regulatory floodplain map incorrectly shows seven homes as inside the FEMA regulatory floodway area. After a recent site inspection, it appears that the homes were elevated by fill, and are located above the mapped floodplain. This floodplain map can be corrected two ways: 1) each home can apply for a Letter of Map Revision Based on Fill (LOMR-F) or 2) the Village can contract an engineering firm to redraw the map under the Letter of Map Revision (LOMR) process. If the floodplain map is not corrected, then any of the structures with Federally back loans or to be sold, must purchase expensive flood insurance.

CAV Wandering Corporate Limits



CAV 500-Year flood zones with damages



Need improved storm sewers

Please apply to CRS! Many communities are not in CRS.

1) Call Lou Ann Patellaro FEMA ISO Manager 954 651 5021

QUALS to enter into CRS

- 1) Locate repetitive loss properties
- 2) 50 or more flood policies
- 3) Need a CAV in the last 12 months
- 4) Use Elevation Certificates for all new buildings
- 5) Help residents reading floodplain maps
- 6) Big CRS Points for maintaining Open Space and Creeks

CRS is not that much more work.

MITIGATION Is the community involved in a mitigation or buyout program? a) If 10% of SFHA or more bought out then b) If less than 10% buyout then	Yes No No 190+ points 3pts per bldg.	520 <u>60</u> pts per RL or CF
Portion of FEMA Floodplain Ordinance Requirements	Yes No No	420 <u>300</u> (300)
Does the community have repetitive loss properties? (If yes, #)	Yes 🔲 No 🔲	
Does the community have a mitigation plan? CRS Points	Yes No	510 <u>150</u> (150)
MISCELLANEOUS Does the community periodically inspect and maintain channels?	Yes No No	540(200)
Does the community have a newsletter or brochure mailed to residents?	Yes 🔲 No 🔲	330 <u>40</u> (40)
Does the community have flood information website available to residents?	Yes No No	350 <u>20</u> (20)
Does the community have a flood warning system?	Yes No No	610 <u>150</u> (150)
Does the community maintain a levee or levee systems?	Yes No No	620 <u>50</u> (50)
City of McHenry	Yes No	
Looking to be a Class 7 community with 15% discounts	Yes 🗌 No 🔲	
Does community have a CFM that is part of review & approval	Yes No	430 <u>25</u> (25)
Does community have a GIS program with floodplain related layers	Yes No No	44080(80)
Is the community a potential CRS candidate?	Yes No	possible pts. 1509

Substantial Damage/Improvement

Making damaged building structures NFIP Compliant...

At the CAV...provide Historic Flood Claims Data



July 2017
Fox Lake
Significant Flood
Damage

Unit 8 Substantial Improvement & Damage

Basic Rule:

Improvement or Damage >50% make the building NFIP compliant!

If Cost of improvements or Damage Repair equals or exceeds 50% of building market value...

the building must be brought up to current floodplain management standards

Historic Building Flood Claims (by address)

IMPORTANT **Confidentiality Statement**

You should be aware that you are responsible for the appropriate and proper utilization of the disclosed National Flood Insurance Program (NFIP) insurance inform Its use is protected under the Privacy Act of 1974, 5 U.S.C. section 552(a). Use of the information provided should be restricted to the applicable routine use cited officials of your community/county for hazard mitigation purposes only. The names, addresses and insurance data listed are confidential and should only be use mitigation, and mitigation planning. This information should only be used by the individuals it is being distributed to and should not be released to other individual to locate an affected person or property, so care must be exercised if this information will be used to develop any ma

July 1996 Claims April 2013 Claims

heir

Record					Cancel Dt/	Flood Claims	Flood Claims	Flood Claims	Flood Claims
Туре			Address Line 2	City	Dt of Loss	2007-2017	1978-2017	July 1996 Storm	April 2013 Storm
						\$422,857	\$3,006,160	\$1,986,543	\$360,943
CLM					06/13/1981		\$400		
CLM				AURORA	04/18/2013	\$6,143	\$6,143		\$6,143
CLM				AURORA	07/17/1996		\$10,175	\$10,175	
CLM				AURORA	04/18/2013	\$8,718	\$8,718		\$8,718
CLM				AURORA	07/17/1996		\$24,540	\$24,540	
CLM				AURORA	07/17/1996		, \$0	\$0	
CLM					03/08/2009	\$2,228	\$2,228		
CLM		Dodootod Ac	AURORA	07/18/1996		\$4,789	\$4,789		
CLM		Redacted Ac	AURORA	07/17/1996		\$2,235	\$2,235		
CLM		Confidential		AURORA	07/18/1996		\$16,601	\$16,601	
CLM				AURORA	07/17/1996		\$17,789	\$17,789	
CLM		Oomaa	AURORA	08/14/1987		\$3,053			
CLM		Information		AURORA	07/17/1996		\$12,448	\$12,448	
CLM				AURORA	04/17/2013	\$18,105	\$18,105		\$18,105
CLM			AURORA	07/02/1983		\$450			
CLM					07/17/1996		\$25,303	\$25,303	
CLM				AURORA	07/17/1996		\$6,048	\$6,048	
CLM					07/18/1996		\$6,697	\$6,697	
CLM					04/26/2013	\$0	\$0		\$0
CLM				AURORA	04/18/2013	\$0	\$0		\$0
CLM				AURORA	94/18/2013	\$0	\$0		\$0
CIM				ALIDODA	07/12/2015	¢ονυ	ÇDAN	r	

10 Year Old Claims

All Claims

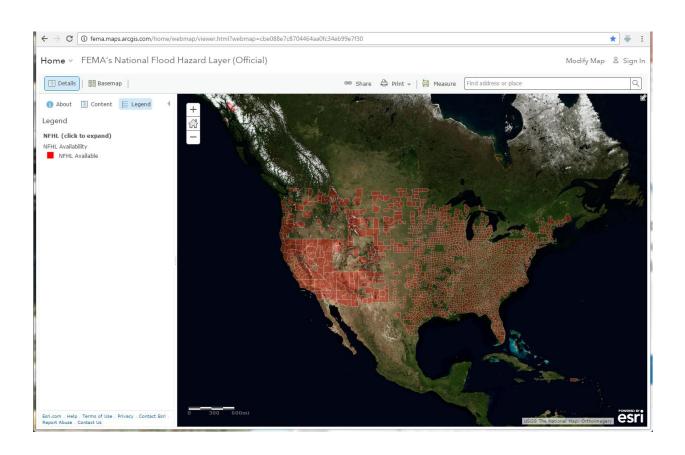
Historic Building Flood Claims (by address)

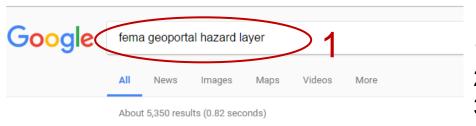
Cancel Dt/	Flood Claims	Flood Claims	Flood Claims	Flood Claims			
Dt of Loss	2007-2017	1978-2017	July 1996 Storm	April 2013 Storm			
	\$422,857	\$3,006,160	\$1,986,543	\$360,943			
06/13/1981		\$400					
04/18/2013	\$6,143	\$6,143		\$6,143			
07/17/1996		\$10,175	\$10,175				
04/18/2013	\$8,718	\$8,718		\$8,718			
07/17/1996		\$24,540	\$24,540				
07/17/1996		\$0	\$0	10 \	ear Old Claims		
03/08/2009	\$2,228	\$2,228		Usefu	ul for ICC Program		
07/18/1996		\$4,789	\$4,789	00014			
07/17/1996		\$2,235	\$2,235				
07/18/1996		\$16,601	\$16,601				
07/17/1996		\$17,789	\$17,789				
08/14/1987		\$3,053			Same		
07/17/1996		\$12,448	\$12,448		\succ		
04/17/2013	\$18,105	\$18,105		\$18,105	Address		
07/02/1983		\$450					
07/17/1996		\$25,303	\$25,303				
07/17/1996		\$6,048	\$6,048				

National Flood Hazard Layer (NFHL)

Use the Web to view FEMA Floodplain maps

- 1) Locate Letters of Map Change (LOMA, LOMRs)
- 2) Enter street address... to evaluate floodplain





- Google "FEMA geoportal hazard layer"
- 2) Click reference..."(General Reference)"
- 3) Click box..."Open in Map Viewer"

FEMA's National Flood Hazard Layer (Official) - Maps - ArcGIS

https://fema.maps.arcgis.com/home/item.html?id... ▼

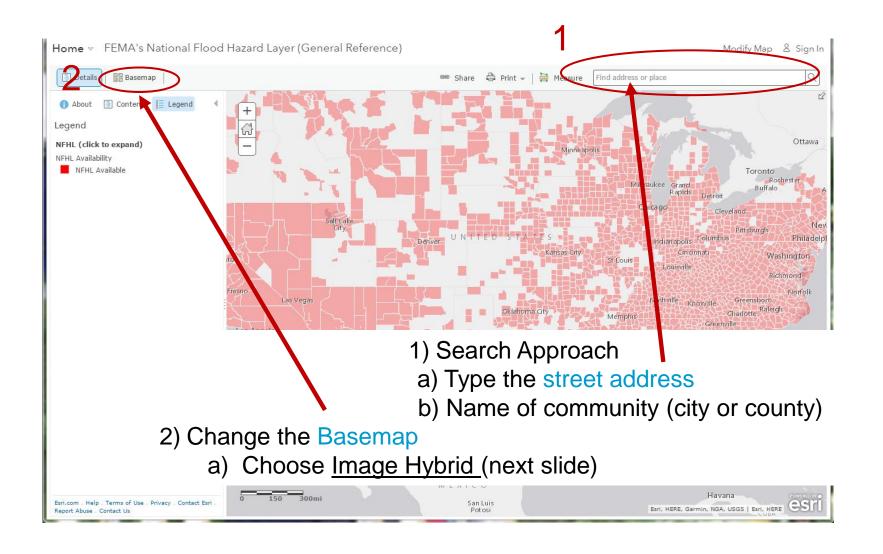
As of August 1, 2017 all **FEMA** systems will require the use of the "https" protocol, and "http" links will no longer function. This may impact NFHL web services.

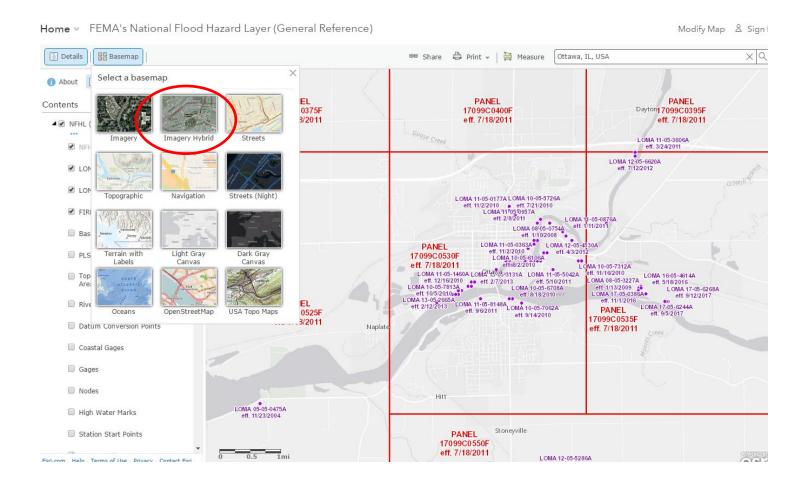
You've visited this page 3 times. Last visit: 11/6/17

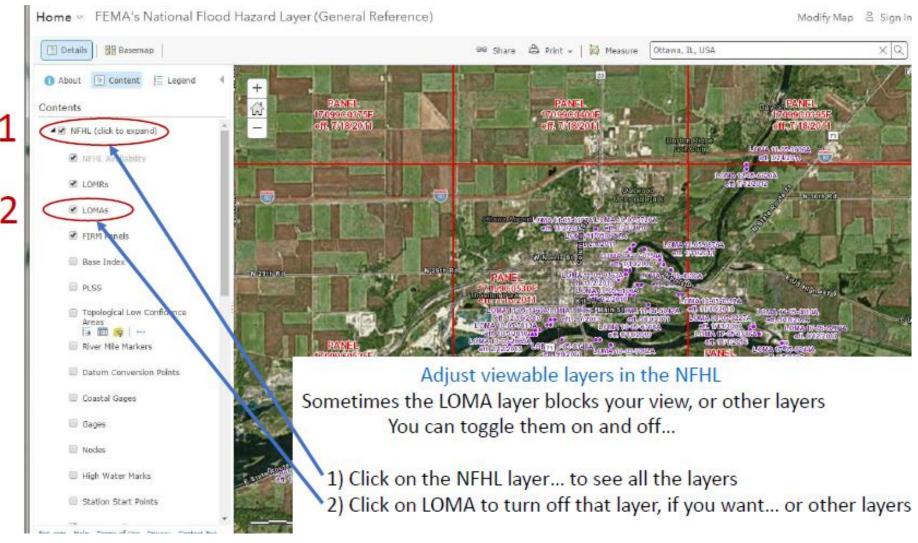
FEMA's National Flood Hazard Layer (General Reference)

fema.maps.arcgis.com/home/item.html?id=3a4909da78224d1487bc87363611c484 ▼
ArcGIS Online Item Details. title: FEMA's National Flood Hazard Layer (General Reference). description:
This map is helpful for when the official map, with the ...

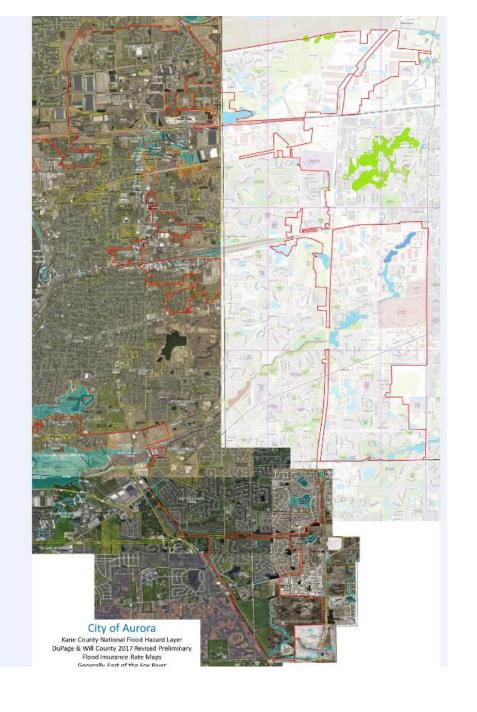
☆ 🕹 item.html?id=3a4909da78224d1487bc87363611c484 Q Home Gallery Map Scene Groups 🚢 Sign In FEMA's National Flood Hazard Layer (General Reference) Overview NFHL for General Reference. For the official map, use Open in Map Viewer http://fema.maps.arcgis.com/home/webmap/viewer.html? webmap=cbe088e7c8704464aa0fc34eb99e7f30. Open in ArcGIS Desktop by eliza.ledwell_FEMA Last Modified: August 24, 2017 Details Web Map







NFHL = Georeferenced LOMA/LOMRs, Address search, with a GIS Platform



NFHL Community Maps

Aurora Plot... across 4 counties DuPage, Kane, Will and Kendall

Great detail,
See street names,
Floodplains, floodways,
22x36" screen capture plots

IAFSM Rapid Assistance Flood Team

RAFT Deployed

Fox Lake (August 2017) and Watseka (March 2018)

Very valuable service for communities to have:

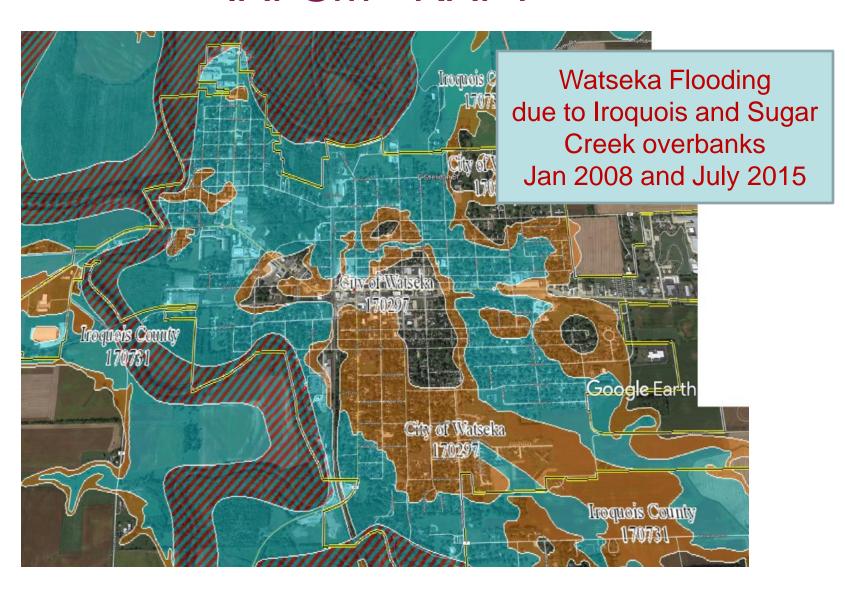
- 1) volunteer professionals
- 2) making preliminary damage assessments
- 3) Red Tag buildings with water on first floor
- 4) Evaluate = (\$ Flood damage) / (\$ Market Value)
- 1) One day "In the field", just after flood recedes
- 2) Several weeks later, community has individual damage reports

Fox Lake August 2017 RAFT Team





IAFSM RAFT





Presentation Summary

1) Regulations-Insurance-Maps



2) Federal-State-Local Coordination



3) Flood- Safe Structures



4) 2017 Community Meeting Summaries









Upgrades to the NFIP

- 1) Better NFHL website FIRM access
- 2) Join CRS Insurance Premiums are increasing
- 3) Get your Community FEMA Flood Claims Data
- 4) Consider RAFT Help (IAFSM)

NFIP and Hitchhiker Questions?

Hitchhiker



Available transportation



The NFIP Hitchhiker's Guide to the Galaxy

It is the questions, not the answers, that truly matter.

Don't panic.

Always carry a towel. Always listen to your mother.

